Merseyside and North Wales **Electricity Board** staff newspaper

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# CONTACT

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### **MEDALLION** MAN

ALL members of the Load Development team in our North Mersey District are to be congratulated on their sustained efforts in persuading local authorities and private companies to build all-electric

One day last month, a member of the section, Allan Littler (1st engineer) walked into the office clutching a handful of signed agreements for 363 "Medallion Homes" to be erected by Messrs. Todd and Benn, building contractors, of

The company intends constructing a magnificent block of 145 flats on the promenade at Colwyn Bay in the Clwyd District. A further 76 dwellings will be built at Pensby and 70 homes at Wallasey in the North Wirral District.

This month, work will start on the 72 "Medallion Homes" at Ainsdale in the North Mersey

Allan joined the Board as an apprentice at Hoylake in 1965. After qualifying and working as an electrician in the Mid-Mersey District for a while he took the job as 4th engineer in the Installation section in our North Wirral District. Later he gained promotion and worked in the Load Development section.

Two years ago he was appointed to his present job in North Mersey District.

On being congratulated on his success in bringing home the "Medallions", Allan said, "I was delighted when the Company decided to sign-up even though 291 dwellings are in other Districts!"

Medallion man



# Power behind the Festival

### MANWEB'S INVOLVEMENT

### IN LIVERPOOL VENTURE

B RITAIN'S first International Garden Festival, constructed on a 125-acre site along the Mersey waterfront and officially opened at the beginning of this month by the Queen and the Duke of Edinburgh, is expected to be a record-breaker in many ways. And none of it would have been possible without the vital contribution made by MANWEB during the past two years.

The Festival, which will run through to October, offers a bewildering variety of pleasure and entertainment — with something of interest for everyone — and the organisers are confident that the original prediction of three million visitors, from all over the world, will be comfortably exceeded.

MANWEB is making two major contributions to the success of the Garden Festival — first by providing the essential electricity supplies without which there could be no Festival, and secondly by their contribution to the all-electric homes which form part of the Homes and Gardens

The engineering work started early in 1982, as one aspect of a £1.25 million programme to modernise and strengthen the distribution network in the whole of the old Liverpool south

Around £300,000 of this money is directly related to providing supplies to the Festival site

CONTINUED ON PAGE 2



On the Festival site, pictured outside the Barratt luxury bungalow, with the Wimpey house in the background, are, from left to right: Roy Atkinson, Eddie Quinn and Jack O'Meara (foremen) with Gerry Cain and Martin Lloyd (2nd engineers).

## PRAISE FOR **ENERGY STAFF**

PRAISE for the staffs of the nationalised energy industries came from Lord Avon, Parliamentary Under-secretary of State for Energy, speaking to the Future Energy Options conference of the Institution of Electrical Engineers in April.

"We salute the achievements of managers, engineers and all who work in the nationalised energy industries" said Lord Avon.

'The increasing tendency to criticise these industries has been very largely misplaced and shows only that the authors of such criticisms have little or no direct experience of the industry concerned.

"The industries' problems stem not from the people who work in them but rather from a fundamental structural weakness customers, staff, and the nation.

- their vulnerability to political and bureaucratic interference, and the suffocating effects of monopoly.

Lord Avon added that Mr. Peter Walker, Energy Secretary, was examining whether a better way of managing these industries could be developed. Any changes which the Government might propose would not be based on dogma, but on determination to find a way which would enable industries to operate in the best interests of

# Token meters go on trial

PREPAYMENT meters operated by plastic tokens worth £1 are to be installed on an experimental basis in 100 homes in Birkenhead and Bootle.

The new facility will be offered to customers who have found great difficulty in keeping themselves out of serious debt over their electric bills, and who are in great danger of having their supplies disconnected.

Those who accept will be able to buy the tokens from MAN-WEB shops at Birkenhead and Bootle. The cash they pay will be credited to their accounts.

The tokens can be used only in meters fitted with a specially adapted coin-acceptance mechduring the process of insertion. thus rendering them valueless. The meters will be checked each quarter, and the broken bits will be removed.

Assistant chief accountant John Roberts, who is responsible for revenue collection, told 'CONTACT' that it was hoped the token system would have two main advantages, enabling people on the verge of disconnection to retain their electricity supplies, and reducing theft from meters.

"The meters will be prominently labelled 'Tokens Only', anism, which shatters them so there will be no incentive for



An adapted meter to take the plastic token illustrated.

anyone to break into them to get broken bits of plastic" said John.

Some other Electricity Boards have already found the introduction of plastic tokens to be a promising innovation, and the system is becoming increasingly widespread in other countries.

#### SAFETYWISE '85

A NEW safety campaign, initiated by the Health and Safety Committee of the National Joint Co-ordinating Council, is planned for 1985.

In preparation for this project, called "Safetywise '85", a poster/slogan competition — with prizes — will be held during May and June of this year. Winners from the Area Boards will take part in the National competition.

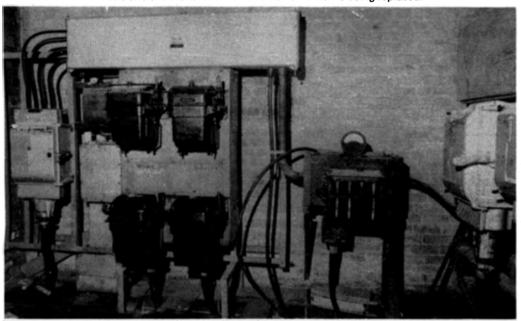
Watch for further details which will be posted on notice boards throughout the Board's area.



Pictured at the Southern Evans building, *left to right*, electricians Norman Dennett and David Gravener with engineer Lew Carter and Phillip Burquest, also an electrician.

### Mid-Mersey contracts...

The ancient Croda Bowman sub station which is being replaced.



### £100,000 here . . .

SUCCESSFUL negotiations by David Cousins (1st engineer — Installation) resulted in a contract worth over £100,000 being obtained for the electrical installation work at Southern Evans Ltd., in Ditton Road, Widnes.

The first phase, involving a completely new building for the assembly of sections for timber framed houses, has been completed.

To meet the requirements of the customer, MANWEB specialists designed a lighting scheme with fittings mounted on the roof supports. Lamps of varying wattage have been utilised to provide a uniform level of illumination all around the building.

Work has now commenced on the new saw mills and, again, a special lighting scheme will be installed. In addition high quality exterior lighting will illuminate the loading area.

### ... £100,000 there

AN installation contract worth over £100,000 for a completely new high-voltage distribution system at the Croda Bowmans chemical plant in Widnes, is now in its final stages.

The Mid-Mersey District Load Development and Contracting sections worked in tandem to provide an initial, paid, consultancy service.

Then, under the supervision of Lew Carter (2nd engineer — Installation), the design work was prepared prior to out teams moving in.

Part of the contract involved the removal of some very old low-voltage equipment in the switchroom. "Some of the items are real museum pieces," commented Lew.

Some of our long-service readers may recognise the equipment being replaced as being part of a former Mersey Power Company substation constructed and fitted-out over 50 years ago. The door to the switchroom still carries the Mersey Power nameplate!

### Long Service

WE offer congratulations to the following members of the staff who have completed, during the month of April, 30 and 20 years' service in the electricity supply industry.

30 YEARS—Clwyd District: Eric J. Davies (foreman—Engineering), Hugh Jones (administrative assistant) and Brian Royles (switchboard attendant).

20 YEARS—North Mersey District: Bryan H. Cummins (meter attendant), Charles Reid (craftsman, jointer) and Stanley Rimmer (general duties assistant). Liverpool District: Paul P. Fitzgerald (craftsman, jointer), Ronald Purdie (chargehand general duties assistant) and Thomas Smith (craftsman, mechanical fitter). Mid-Mersey District: Walter Boughey (craftsman, jointer) and Harry Furnival (driver, general duties assistant). Dee Valley District: Alice May Briggs (cleaner) and Lloyd Davies (craft attendant). North Wirral District: Irene E. Mutch (administrative assistant). Oswestry District: John N. Butler (craftsman, mechanical fitter). Head Office: Peter C. Johnston (administrative assistant, Meter Test) and Alex E. Smitton (1st engineer—Hoylake Training Centre).

#### - and farewell to $\dots$

The following members of the staff are due to retire during the month of May:—

Liverpool District: Percival Rivers (foreman, Commercial). North Wirral District: Ernest Marshall (chargehand craftsman, electrical inspection). Mid-Cheshire District: Roland H. L. E. Smith (craft attendant). Clwyd District: Gwendoline Elinor Jones (sales assistant), Leonard Jones (craftsman, overhead lines) and Stanley V. Taylor (craftsman, electrician). Aberystwyth District: William C. Sadler (craftsman, jointer). Head Office: Frank L. Astbury (2nd engineer — Tech. Drawing Office), Noel Gardner (2nd engineer — System), Jean H. T. Guest (clerk — Revenue), Cliff D. Houlbrook (administrative assistant — Stores) and John H. Woodhouse (2nd engineer — Technical).

#### Shop plans

EXPENDITURE of £39,000 on electrical and shopfitting work at our re-developed shop site at Pool Street, Caernarfon, was approved by the Board at their April meeting. When completed the new unit will join the ranks of the most modern of MANWEB shops.

#### STILL STEADY

SALES of electricity to industry are clearly on target for an encouraging result during the 1983/84 financial year.

February saw an increase of 9.9% compared with the same month last year, bringing the aggregate increase for the 11 months April–February to 8.1%.

### **Power to the Festival**

— from page one

area, which now incorporates several miles of underground cable supplying power to every corner of the site. The biggest single load is that to the Festival Hall, including floodlighting for the arena area.

Liverpool District Engineer Manager Ken Crabtree told us that there had been close cooperation between engineers at District and Head Office to overcome the many difficulties involved in providing supply throughout this complex site, at a time when a vast amount of work of all kinds has been going on.

The full South Docks scheme — of which the Festival is only part — involves the establishment of a 33kV substation, ten standard 500-KVA subs, and the laying of 16,000 metres of cable of

various capacities.

On the Commercial side, MANWEB has been involved with a number of builders who are presenting show-houses in the Home and Gardens section.

Three of these dwellings are all-electric to Medallion Home standards — a one-person flat and a two-bedroomed house by Wimpeys, and a very special luxury bungalow by Barratts.

The flatlet — known as a Super-Single — features a storage heater for the bed-sit area, a wall-mounted fan heater in the bathroom and an all-electric kitchen. The two-bedroomed house incorporates a living room storage heater, panel heaters in the bedrooms, an infra-red heater in the bathroom and a fan heater in the

A group of Liverpool engineering staff who have been working on the Festival site.



all-electric kitchen — which has been fitted out by MANWEB.

Both these homes feature forced ventilation in the kitchen and bathroom areas.

The luxury bungalow is something rather special. Designed for the executive, it features a highly-insulated ducted warm air system which supplies treated air to all parts of the bungalow — a complete air-conditioning system which can range from maximum ventilation to maximum heating, with sophisticated automatic controls. The elegant kitchen features the revolutionary Tricity 'heat from light' hob unit.

A special feature for the Exhibition is a 'VIP lounge', which is in fact the enlarged garage with an attached reception area, toilets and small kitchen.

In addition MANWEB has been involved with various builders in the electrical aspects of some other show homes which are not all-electric.

A third aspect of the electricity industry's contribution to the Festival is a joint MAN-WEB/CEGB stand in the Festival Hall, presenting an informative picture of the industry to the visitors.

The main emphasis, of course, as the name suggests is on "gardens", with 30 countries offering examples reflecting their national horticultural themes. The displays created by all the nations — ranging from China to Canada across the world — will offer visitors a feast of colour and contrast on a scale never before seen in this country. There will also be many gardens of British origin, some created by local authorities, of great interest to millions who do their best with their own modest plots.

But the Festival also has much to offer also to those who have never even picked up a spade! The centrepiece is the 8,000-square-yards Festival Hall, with its long translucent dome, where major horticultural and other exhibitions will be staged. Immediately adjacent to it is the Area and Arena Theatre, where there will be a constantly-changing programme including celebrity concerts, high wire displays, a parachute drop, chariot racing, and many competitive events in which visitors can participate. A two-and-a-half mile narrow guage steam railway will carry visitors round the site, while the new £350,000 'Britannia' pub will keep the tourists refreshed.

Admission tickets for a full day cost £3.50p, with reductions for children and pensioners and money-saving 'family tickets', plus cheaper 'end of day' tickets for the last three hours.

### -Festivals -

THE 'Garden Festival' idea was mainly pioneered in Germany as a way of reclaiming vast urban areas flattened by saturation bombing during the second world war.

Festivals have two main objects — to provide jobs through the demolition, reclamation and construction work involved and to boost the local economy by attracting visitors, and also to provide long-term benefit in the form of buildings which can be put to permanent use and of reclaimed land which can accommodate housing and industry when the Festival is over.

The central role in the Liverpool project has been played by the Merseyside Development Corporation, aiming at bringing back into productive use a huge site including a disused dock, three former petroleum tank farms, an old jetty and a huge rubbish tip.

In the long term the Festival will leave to the community the imposing Festival Hall, built for conversion to a multi-purpose sports and leisure centre, the arena for sports events, a landscaped river frontage of 55 acres planted with thousands of trees, and the rest of the site for housing and industry.

# PRAISE EARNED BY ELECTRICIANS FOR THEIR WORK



Simon Vernon (apprentice).

Jimmy Moorfield (apprentice).



### Re-wiring contracts for local council

A SERIES of contracts between the Board and St. Helens Metropolitan Borough Council for the complete rewiring of sectors of their domestic properties, has now reached completion of its fourth stage.

Teams of Mid-Mersey District electricians have been busily engaged on the rewiring of lighting and power circuits in 36 flats in the Ulswater Avenue area, 40 more dwellings at Carr Mill, 36 flats at Hard Lane and 50 homes in the Borron Road area.

Negotiations are now in hand for a further 58 flats at Ashtons Green, Parr, St. Helens.

District installation staff directly engaged on these contracts are John Forber, who carries out the initial negotiations and Ron Goodall, who is in the field, keeping the job going smoothly.

Installation Engineer David Tinsley commented "In the highly competitive field of council property rewiring, it is good to record the continued success of the Mid-Mersey District Contracting section.

"Team work has been the keynote, starting with John Forber's positive approach in convincing St. Helens Council of MANWEB's ability to fulfil a contract. He designed and planned the work in a way which allowed us to offer a tightly-competitive quotation.

"After successfully gaining the first phase, our team of electricians and fourth-year apprentices went on to do a quality job and consistently hit the time targets. They were very keen and constantly checked on their progress and wanted to know how the job was going.

"Most of the flats were tenanted by senior citizens who stayed in residence during the rewiring. Many good friendships were established between our young workforce and their elderly

David Tinsley.

"I am delighted to say that, on all counts, they are doing an excellent job. The team is now completing its fourth contract for the Council and has eyes on more and larger jobs. They can be justifiably proud of their craftsmanship and their determination to establish a future for the District Contracting section — and their own jobs."



Already, many letters of appreciation for the Board's staff and their standard of work have been received. There is no doubt that all the teams are gaining an excellent reputation. Typical of the words of praise is in the following extracts from a letter sent in by a customer in the Carr Mill area.

"I feel I must write to you regarding the recent re-wiring of our Council flat this last week. The boss on site has kept us informed of any developments, even though he has been extremely busy. He has become affectionately known as the 'Road Runner' by some of the tenants, because he is never

On site at Borron Road, from left to right: Steve Hunter, Brian Douglas, John Forber and Ron Goodall.

The men who have done the job in our house have also been working very hard, and yet they still had time to explain things to us and put our minds at ease.

"In short, what I am trying to say, is that if the rest of British Industry took an example from what we have had the pleasure to see from these men, then the country would be in one hell of a great shape!

These men, and those like them, deserve their jobs and livelihoods and every penny they earn . . . and they do earn it.

'Give them all a pat on the back from three very grateful tenants who have appreciated their fine workmanship and efforts! They have made something which we have been dreading for months into an We wish them luck and hope

that they get all the work they require to keep their positions.



Adding to the remarks from the tenants, Brian Douglas (Clerk of Works, St. Helens Council) commented, "I am really satisfied with the high standard of work achieved by the men from MANWEB on the schemes now completed. The tenants too are very pleased with the careful and neat manner in which the rewiring has been carried out in their homes and with the cheerful and thoughtful attitude of all staff."

#### **Co-operation**

A final word came from Steve Hunter, the Electrical Services Engineer for St. Helens Council, who told us, "We have had tremendous co-operation with MANWEB through your engineer John Forber and his team. Much progress has been made and the continued liaison has enabled the contracts to run very almost pleasurable experience. smoothly and be completed on

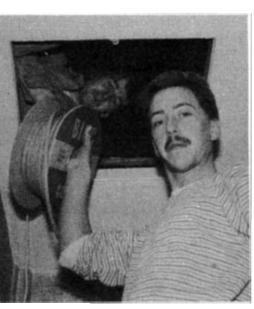
Right: Apprentice Gary Arnold, on cupboard, Dave Wright.

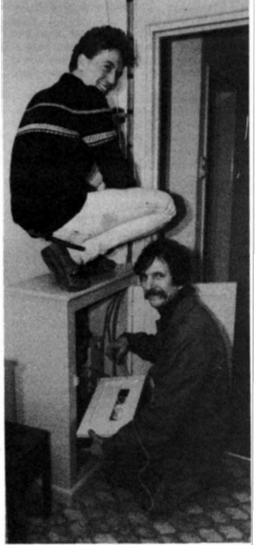


Far left: Electricians Barry Norris, on ladder, and Neil Forber.

Left; Paul Mason (electrician) standing, and Rick Cockins (apprentice).

Below: Ian Stanley (electrician), in loft, takes a drum of cable from Steve Sweeney (electrician).













From the left, Adrian Jones (Blaenau Ffestiniog), Peter Hopkins, Lol Williams (Porthmadog) and Brian McDonald



advertising officer), Keith Sowden and Dennis Jones (Rhyl) on

### SUPERVISORS' CONFERENCE

### senior sales staff meet at Chester

EVERY aspect of the role of MANWEB shops, and of the work of our shop staff colleagues who see more of the public than anyone else, came in for close scrutiny when more than fifty shop supervisors from every corner of the Board's area gathered for a full-day conference at Head Office in April.

It was the first time for several years that such a conference had been held, and seven main speakers from Head Office commercial staff presented papers packed with facts, advice, and food for thought. Two lively Open Forum sessions, skilfully handled by Chief Commercial Officer Peter Hopkins, completed a busy day's agenda.

Welcoming the supervisors, Mr. Hopkins stressed the key role of the shops in the electricity supply industry. He referred to the Monopolies and Mergers Commission's report on the London Electricity shops, and to the importance placed on service to the public, other than the sale of appliances. Shop sales targets for 1984/85, he added, would be about 5% up on last year.

First speaker of the day was appliance marketing manager Warwick Saunders who spoke, naturally enough, about appliance sales. Looking back to the last conference of shop supervisors about eight years ago, he drew some comparisons. Ten shops had been closed, but eight others were new or re-sited, and more than £1 million had been spent on them. Today's shop chain was much more up-to-date.

Warwick added that since 1976 the value of appliance sales from MANWEB shops had risen from around £6.5 million to about £16.5 million an increase of 34% even when inflation had been taken into account. Total profits had been £1,226,000, and MANWEB's profits amounted to 3.1% of sales, compared with an all-Board average of 2.3%

Shops policy would continue to be to give support to the main business in many ways and to make a profit. Exciting new products in the pipeline would help to achieve these objectives.

Load Development was the theme of energy marketing manager Bob Jowett, who began by making complimentary remarks about the bang-up-to-date image of MANWEB shops and then brought his audience smartly back to the Board's main business of distributing and selling electricity.

Shop staffs were the front-line troops as far as customer contact was concerned, said Bob. More than half our customers paid their bills through the shops, and while he recognised that it was impossible to "get to grips" with them all, he said that prominent displays of load-building appliances, and the aggressive marketing of *Economy 7*, were vital jobs.

Reminding his listeners of the "changing in home heating costs, Bob said th marketing climate was more favourable than it had been for a decade. Shops had a vital role in driving the message home.

Next at the rostrum was tariffs section executive officer Mike Boxall, who outlined the system by which our tariffs were arrived at.

Concentrating on the domestic sector, Mike explained that we had two obligations — to break even financially, and to ensure equal treatment for all categories of customer. Explaining how our domestic tariffs were arrived at, he made it clear that 83% of MANWEB costs were due to the cost of buying electricity from the CEGB.

The Economy 7 tariff, he said, reflected the true cost of generating electricity by night and day. The cheap night units were due to the use of nuclear plant and the more efficient coalfired stations, and he forecast the extended role of cheap night-time electricity as more nuclear stations came on stream.

Bill Gaywood, advertising and publicity officer, said national advertising played a vital role in promoting appliance sales — especially load-builders — from Board shops. Competitors had cut margins, increased advertising, and encouraged imports, while Boards had maintained their responsibilities to the British public and British industry, while maintaining their retailing activity in good health.

Bill discussed in detail recent advertising campaigns, adding that future campaigns would include refrigeration in June, cookers and storage heaters in September, and home laundry in October. Terry Scott and June Whitfield had proved very popular figures in association with our advertising, and their involvement would continue

Appliance marketing service officer Keith Sowden and installation and service engineer George Grady shared a joint presentation on the theme of quality control and appliance servicing.

Dealing with the quality side, Keith said the combined effects of BEAB approval and MANWEB quality control sampling was to minimise the entry of defective stock into our

Regular contact with manufacturers had led to improvements in design, packaging, and handling and transit methods. These latter points were especially important in reducing

losses through damage, and he urged all shop staff to be particularly careful when returning appliances to stores. There was a need for greater diligence, and proper packing and protection was essential.

George defined "service" as "providing the highest quality of after-sales service commensurate with realistic costs" — which meant a break-even situation in this labour-intensive

He referred to the knotty problems associated with appliance repairs and spare parts availability, and to the increasing use of computer applications in the servicing field. Steady progress was being made, but there was still a good deal of work to do

Sales controller Bill Wakelin dealt with a theme close to the pay packet - the Sales Performance Payment Scheme.

Going into a good deal of detail, he said that there were three main elements — appliance sales, *Extracare* sales, and contracting sales. As many factors as possible had been taken into account, and the targets which needed to be reached to qualify staff for additional payments were reasonable, he added.

Bill concluded by saying that 1983/4 had been a "very successful year" for appliance marketing, and wished his colleagues further success in the coming year.



Left: Peter Hunt (*Heswall),* Roger lood *(Southport),* Mike McNally (Prescot), Bill Baywood and display leader Bill Swann. Right: Marion arlow (Marketing), Bill Wakelin, Linda Jones Dolgellau), Ann ing (Frodsham) and Brenda Molyneux (Runcorn).



### Estate agents get message

MEMBERS of the newly-formed Warrington and District Estate Agents Association recently attended a special, first-time meeting with out Load Development staff at the Mid-Mersey District Office.

Many of the top property agents in the area were welcomed by Malcolm Cooper. He went on to say that the purpose of the meeting was to provide the latest facts and figures to help overcome the misconceptions regarding electric central heating held by many of today's house buyers.

'The booklet 'A Guide to Home Heating Costs' recently published by the Government's Energy Efficiency Office confirms that the balance of fuels used in homes has now changed in favour of electricity," he stated

Malcolm went on to say that the increase in sales was proving the point.

"Without doubt, electric central heating and the provision of hot water in the home can now be provided cheaper than its competitors in the majority of situations," he continued. "The job of changing the misguided cost image of electric central heating in the eyes of the general public is now well under way.'

Malcolm then introduced Jeff Scott (2nd engineer) who gave a brief, but comprehensive, MANWEB staff and estate agents mingle for a picture after their meeting at Warrington.

outline of the requirements for 'Medallion Home Awards' and 'Energy Wise Homes'. He emphasised the attractions to the buying public. Both schemes, he explained, relied on the use of the Economy 7 tariff. With the use of a video film, he outlined the advantages of this cheap overnight rate.

A very lively discussion took place and the amount of interest shown by the estate agents was proved when their questions ran well into the time allocated to the break for a buffet

Even then, small groups gathered with further questions put to, and answered by Malcolm and Jeff. Other members of the Mid-Mersey staff, Frank Kelly (senior Commercial assistant) and Alan Horrocks (Commercial assistant), who visit the estate agents on a regular basis, were also on nand in a supporting role.

After the meeting, the following letter was received from John F. Walton (Reeves and

"On behalf of the Association, I would like to thank you for today's lunchtime presentation that was extremely useful to all who were present and also thank you for the generous hospitality provided.

"It was amazing how quickly the time passed, we were all fascinated by the subject. We appreciate you have a very difficult job to overcome the deep seated prejudices, and we all realise that the more you succeed, the easier it is for us to sell houses that are all-electric.

"We look forward to maintaining the contact, and again, many thanks,"



### Disconnection discretion

IT WAS 'third time lucky' for an engineering team from our Blaenau Ffestiniog depot on April 10th when they finally managed to get into a field at Minffordd, near Porthmadog, to connect up a new 11-kV extension to alleviate local lowvoltage complaints.

Twice previously the local bull! people had been warned that the first occasion gale-force along to find themselves conthe shape of a Welsh Black

The bull had been borrowed supplies would be cut off to allow by a Minffordd farmer to bestow the work to be carried out. On his attentions on a group of heiffers, and the farmer had winds dictated a postponement, planned to move his lordship and on the second they went and his harem into an adjoining field to let the MANWEB lads fronted with a hazard not get on with their work. The long unknown to our linesmen — in arm of co-incidence took a hand, however, when a skidding car demolished part of the hedge of the second field, forcing the farmer to leave the cattle in the first field. When our men arrived they swiftly concluded that discretion was the better part of valour, and retreated to fight another day.

On their third visit the team were relieved to discover that the bull, having stayed for his allotted month, had been returned to his owner, and that all was clear to get on with the job — which was quickly dealt

Our colleagues involved were linesmen R. O. 'Butch' Williams, Oliver Davies, and Jeff 'Sais' Jeffreys, mates Merion Hughes and Jeff Thomas, and foreman John Owen. Not a budding matador among them,

## FIRST ENERGY **WISE HOME**

– Mid-Mersey show the way

FOR the first presentation in the MANWEB area of an 'Energy Wise Home' certificate, the honour goes to the **Mid-Mersey District.** 

A few days after the owners, looks like bringing in launch of the scheme nationally at the beginning of April, an 'Energy Wise Home' Certificate, especially framed for the occasion, was presented to Mrs. Doris Spencer of Inglewood Road. Rainford, St. Helens.

"I am delighted to receive the award, especially as its a MANWEB first" she told us. "I wouldn't be without my electric storage heaters. I had four installed by the Board some time ago and now I have just had two more put in as well as a timecontrol unit for my water heater. The 'Economy 7' tariff is a boon for it really does help keep my electricity bills reasonable.

Frank Kelly (senior Commercial assistant) followed-up on the Board's direct mail shots to 'Economy 7' customers and arranged an immediate approach to those who replied. "If we were to get the first one, we had to be quick off the mark," he commented.

After the Board's success with the "Medallion" and "Civic" award schemes, the recent launch of the "Energy Wise Home", aimed at the large numbers of private home more business.

In addition to improving the energy efficiency in the home, and so reducing electricity bills, the certificate will certainly enhance the value of the house if the owner wishes to sell.

To bring a home up to the standard required, the customer should have electric storage heating and water heating on time-control, utilising the 'Economy 7' cheap night rate tariff. Cavity walls, roof areas and water-heating tanks should be suitably lagged and insulated and all external doors draughtproofed.

In front of her 'Energy Wise' home Doris Spencer is presented with the first certificate from MANWEB by Frank Kelly, left, and John Duggan of Mid-Mersey.



# Money saving research from Capenhurst

WAYS in which the electricity supply industry is helping British companies improve their efficiency and become more competitive were highlighted on the Electricity stand at Techmart at the National Exhibition Centre, Birmingham. Some have been developed by the Electricity Council Research Centre at Capenhurst, others by the Area Electricity Boards.

Several of the items of their own success stories: equipment and processes featured are already in service throughout British industry, reducing operating costs and wastage and improving both efficiency and product quality. Others are waiting to fulfil their potential through being licensed to manufacturers.

Case histories on some of the Capenhurst developments tell

- A Yorkshire photographic processing laboratory is recovering high purity silver worth £50,000 per year by using Chemelec cells developed at Capen-
- The Welsh Water Authority has achieved major savings in disposal charges

by installing VO2 Venturi Aerators at effluent treatment works, with the result that the capital cost was recovered within a few months. This was also a Capenhurst development.

A Kent company has reduced its process heating costs by an average of 90 per cent over a twoyear period by changing its paint stoving process for new motor vehicles from an oil-fired convection oven to an electric *infra-red radiant system.* 

Marcher Sound go

### LIVE **FROM MANWEB**

PORTABLE radios sprouted like mushrooms in some MANWEB workplaces on the morning of Thursday, March 29th, when an outside broadcast team from the Wrexham-based independent local radio station Marcher Sound set up their stall for the morning at Head Office.

The chosen spot was a corner of the main South wing on the first floor, and the desk usually occupied by genial principal assistant Hughie Hughes was taken over by Marcher Sound's popular disc jockey/presenter Pete Griffin (whose father Bob, incidentally, is a storekeeper at our Crane Street depot in Chester).

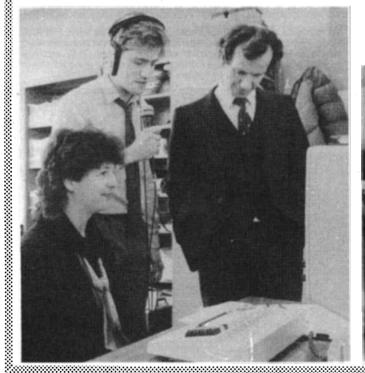
with a swing as Pete, ably assisted by his backup staff, laid on a medley of chat, musical 'dedications' from Head Office staff to their friends and loved ones, and a series of interviews with representative MANWEB people.

Our instant stars of radio were led by Group Manager Glyn Dodd, who spoke on general electricity industry affairs. Senior system engineer Colin Ridley explained the role of the network reporting centre and the way in which reliable electricity supplies are maintained, and revenue accountant John Roberts spoke on the business of getting in the money and the measures taken to help people in difficulties — The live 3-hour morning programme went with the help of Claire Roberts, demonstrating responsive and caring organisation.

the use of the VDU in calling up customer account information.

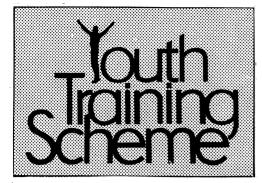
On the Commercial side, senior engineer **John Walker** seized his opportunity to explain to listeners how the balance in home heating costs is changing in favour of electricity and to extol the virtues of Economy 7, less-than-halfprice, electricity.

This light-hearted morning's entertainment one of a series of visits by the Marcher team to major places of employment in their broadcasting area - was well received by public and staff, and helped to present MANWEB as a



Pictured left, Pete Griffin talks live to Marcher Sound listeners flanked by Claire Roberts at the VDU and Assistant Chief Accountant John Roberts. Below, a corner of one of the accounts offices is converted into a broadcasting studio for the 3-hour programme. Competing in a radio game of 'Battleships' are a tense Carol Booth and a relaxed Derek Taylor, right. Pete Griffin, centre, asks the questions, with the help of Ivor Godfrey Davies, *producer*, and Steve Cullen, Marcher's engineer. It was Carol who won the contest and a Marcher Sound Tee-shirt.





# Taking a look at the trainees at the half-way stage



Pictured at Chester Arena Youth Training Exhibition, Education and training principal assistant, Chris Kilfoyle with trainee (now parttime salesman) Chris Jones. Kerry Jones, 2nd right, attends to a



Head Office photographer Mike Hall's pictures show the range of occupations undertaken by the YTS trainees. Above Gayle Chesters operates a punch machine in the Printing Section. At home with new technology below Denise Cowan operates a Commercial computer terminal, and bottom Beverley Croft records payment of accounts with the wand of the new receipting machinery.



IT IS six months since we reported the start of the Youth Training Scheme sponsored by the Government. It is perhaps appropriate to see how things are working out for the MANWEB trainees at the half way stage. On all sides it appears to have a 'thumbs up'.

The Board's attitude was summed up by the man administering the scheme, executive officer Dick Storer, from Education and Training. He said, "I have been greatly impressed by the quality of the youngsters and their attitudes to training. Before the scheme started I was sceptical about its value, but now I am convinced the trainees have benefitted by their experience. Because the Manpower Services Commission required a very precise training programme, it has caused us to revise some of our ideas on the normal staff training in the light of the experience gained from the scheme.'

The trainees have been split plus experience in shops was into two groups, the clerical/ sales trainees and the craft group. North Mersey's Stan Gordon and Ron Jones from North Wirral have looked after the clerical/sales course in their Districts. The largest group have been the responsibility of Alex Smitton and his Hoylake instructors. They have guided the craft trainees through 20 weeks solid grounding in tools, wiring, appliance repair, jointing and overhead line work. A good introduction to the variety of occupations available to craftsmen in MANWEB.

Of the 29 young people who started the course, 19 still remain. From the ten who have left the scheme eight have permanent employment — their reason for leaving. Only two have dropped out from the craft training group at Hoylake, and that was because they were not cut-out to work with tools.

Taking the eight who have jobs, two have permanent employment with the Board. Both have filled vacancies for parttime sales staff. Two craft trainees have been given apprenticeships with outside firms, another one now works for a carpet fitter. Three young ladies have found full time employment, one as a solicitor's

given to all the trainees of the clerical course. Chris Jones and Steven Bromilow, are now parttime salesmen, had not considered a selling career. They sampled it and liked it. It also gave the shop supervisors a chance to see the lads in action, which no doubt influenced their decision to employ the trainees.

"There is no way they would have had those jobs straight from school or the Job Centre. The YTC has given them training and a chance to prove they can do the job. The same goes for the craft trainees. Their knowledge and familiarity with tools taught to them at Hoylake has influenced employers," commented Dick

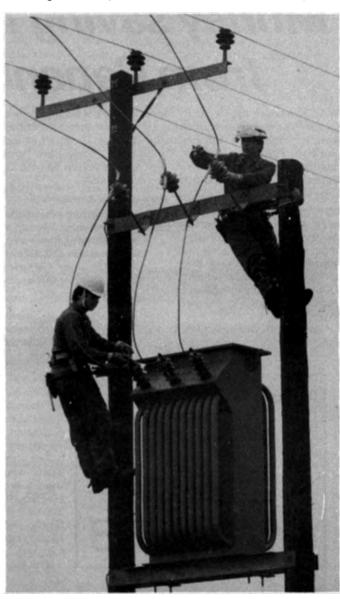
Being in shops and offices and talking with customers, face to face and on the telephone, plus the public speaking and selling practice on the sales training course, has built confidence and knowledge, how to deal with people. This no doubt helped the three young ladies capture

Included in the 12 months at MANWEB are 13 weeks at college where they learn about computers, communications, first aid at work and Life Skills. The latter subject teaches the youngsters self reliance anything from the lads cooking and sewing to the girls fixing a motor bike

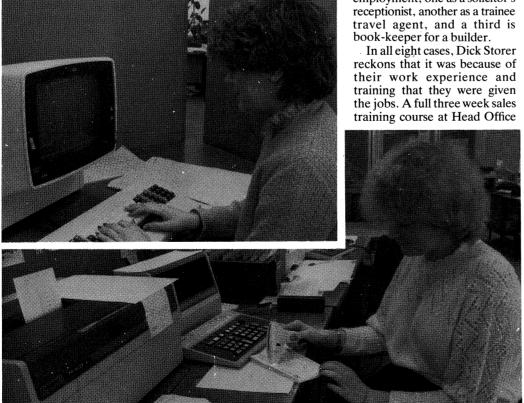
Certainly Dick Storer is sold on the YTS Scheme and hopes to see the Board expand it for next year. The matter is under discussion now between the Board and the Unions.



Above, trainees John Rigby, *left* and Paul Wynne, examine a refrigerator compressor with instructor Colin Roberts, *right*.



Working on overhead equipment, above, John Roberts and Richard Price, right, connect an overhead line pole transformer. Below, in the Hoylake Training Centre, Instructor Roy Holden, *left*, watches as trainee Mike Shields pours jointing compound. In the background is another trainee David Robinson.







Dave Tinsley, *left*, says farewell to Ernie Watkins, and Glyn Norbury, *right*, says goodbye to George Williams watched by foreman Reg Bramall.

Mr. E. WATKINS

Mr. G. A. WILLIAMS

WITH only a matter of days to spare, two colleagues in our Mid-Mersey District, Ernest Watkins and George Arthur Williams, both aged 62, managed to claim early retirement under the job release scheme. They just beat the deadline set at 1st April when only employees aged 64 and over qualify for early retirement under the scheme. These two long-serving men had amassed a total of 87 years' service between them.

Ernie, an electrician, began his apprenticeship 40 years ago with the former Epsom and Ewell Borough Council. He later spent seven years in the RAF, first with Bomber Command and then with fighter

squadrons through France,

Belgium, Holland and Germany. He returned to work for the South Eastern Electricity Board before marrying a Liverpool lass, Mary Olive, and transferring to work for MANWEB.

In his youth, Ernie played a good class of football with local Southern teams and, for a period, with Millwall F.C. at The Den. He is still keenly interested in most sports.

While working for the Board, he has also served his colleagues in his capacities as an active shop steward and Works Committee member.

George, an electrician based at the Runcorn depot, began his apprenticeship 47 years ago

### RETIREMENTS

### Farewells to friends and colleagues

with the former Mersey Power Company. During the war years he was unable to join any of the major services but managed to get into the local Home Guard. "I can still remember my rifle number", he quipped.

He is married to Emily and they have a son and daughter, both married. George enjoys reading historical books and visiting places of interest.

In presenting both men with farewell gifts from friends and colleagues, Glyn Norbury (Commercial Manager) paid tribute to the long service given by Ernie and George. He said they had contributed to the success now being enjoyed by our industry with a better organisation giving a much improved service to all our customers. He wished both men, and their wives, good health, happiness and a long retirement

great deal of affection," was a comment made by Group Manager Jim Barraclough when referring to Dennis Hodgetts on the occasion of his retirement as Administration Manager for the Mid-Mersey District. 'He will be missed by so many members of the Board." Further tributes came from friends in the District and from

Mr. D. HODGETTS

"A MAN well respected by his

colleagues and thought of with a

Office. Mention was made of the accolade paid to Dennis in 'Live Wire' the Nalgo newsletter which stated "... a District where the Administration Manager has an excellent record of employing and looking after the welfare of young people."

Joining the former Mersey Power Company at Runcorn in

Mid-Cheshire District and Head

1936 as a clerk, Dennis was later called into the RAF and became a wireless operator. He served in Iraq, Iran, Palestine, Ceylon and India. His keen interest in mountaineering led to treks on Kanchanjanga, 17,000 feet up in the Himalayas.

He returned to his civilian job and completed his studies to become a Certified Accountant.

In 1956, after a gradual climb up the promotion ladder, he was



Dennis and Barbara Hodgetts with some of their many friends and colleagues.

appointed as Cost Accountant for the former Area 2 Office at Eversley. Later he transferred to Chester to hold the same post when Area 2 and 3 combined.

He became Administrative Manager for the Mid-Cheshire District in 1970 and, seven years later, he took the same title in the Mid-Mersey District.

Many members of the Board's staff, past and present, turned up to give Dennis a well-earned send-off. On their behalf, Jim Barraclough presented him with retirement gifts of a gold wrist watch and a travelling case. A bouquet of flowers was handed to Dennis' wife Barbara by Mary Cullen, the youngest member of the District staff.

His very active working life complimented a very full private life for Dennis - joined and encouraged by Barbara in most

He is membership secretary of the 600-strong Runcorn Golf Club — he was captain in 1982. "With the golf season just starting, I think this is the right time to retire," he commented.

A trip to the British Open at St. Andrews is planned and he has tickets for the centre court at Wimbledon later this year. More immediately however, as keen supporters of "The Chemics", Dennis and Barbara will be off to Wembley to cheer Widnes in their rugby league cup final match against Wigan.

He is treasurer of the 'Probus' Club in Runcorn and holds the same office for the 'Grouville' Modern Sequence Dance Club.

As members of the Ramblers' Association, he and Barbara have enjoyed walking holidays in Corfu, Greece and Austria.

His Sundays are booked up too for he is a sidesman at Weston Church.

Dennis and Barbara have two children, a son Michael who is married and lives locally and a daughter Patricia, a teacher living in Bristol.

We in the 'CONTACT' office, add our best wishes to Dennis for a long, happy, healthy and active retirement with Barbara.



A mutual wish for a long and happy retirement, Bob Palin, *left*, and Bert Stout at their retirement. Between them is John Lee and Bert's wife Joyce.

Messrs. A STOUT, R. PALIN and W. JOHNSON

ILL-HEALTH has forced three on the my and hy network. members of Mid-Mersey District to retire prematurely.

Albert Stout, a craftsman jointer, started 37 years ago with Warrington Corporation, whose electricity department became part of MANWEB in 1948. Bert was initially a member of the 'gang' before becoming a jointer's mate and later a jointer

He is married and he and his wife Joyce have one son. Away from work he likes fishing, motoring and gardening. Production Engineer, John Lee, presented Bert with a book from the LJCC, a clock and a keep net from his colleagues. For Joyce, who was present, there was a bouquet of flowers.

#### Mr. B. W. ALCOCK

THE Principal Engineer—Plant, from the Chief Engineers Department at Head Office, Bernard Alcock, has retired after 35 years' service in the

electricity supply industry. He joined MANWEB in 1949 as a graduate trainee, after serving an apprenticeship as an electrician with a private company, and in the Royal Signals for the duration of World War 1957 when he left MANWEB and the country for 10 months in Canada.

Barney, as he is known, well in his retirement.

joined the Head Office staff in the Construction section in 1958, at the former Love Lane Liverpool Office. He transferred to Chester in 1970 and was made Principal Engineer in 1980.

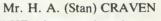
Barney and his wife Marie have six children. He is a very practical man and has built a workshop in his Farndon home. There he proposes to restore antique furniture in his retire-II. He worked at Runcorn until ment. Assistant Chief Engineer Stan Roberts, presented Barney with a power jig-saw on behalf of colleagues and wished him

Assistant Chief Engineer Stan Roberts, front right, says farewell to Barney Alcock

Engineering administrative assistant, Robert Palin, had served in both the Army and RAF before joining the Board. His MANWEB career started at the former Area 2/3 Sandiway Offices in January 1955. He moved to Head Office in 1970, to the plant supplies section. Eight years later he was appointed administrative assistant in Warrington.

Bob and his wife Elsie have a son and a daughter. He enjoys watching cricket, he did enjoy gardening but his health has restricted that activity. He also likes motoring and the LJCC presented him with a Road Atlas to help plan his routes. At the joint ceremony with Bert Stout, he was given a radio cassette player by John Lee on behalf of his colleagues.

From St. Helens, William Johnson a general duties assistant has been forced to retire. He joined the Board 22 years ago after service with the Mersey River Board. His friends in the District contributed towards the cost of a radio cassette recorder as a parting gift.



WHEN he started work as an apprentice meter tester and repairer with the former Southport Corporation Electricity Department in 1941, Harold Craven was expected to buy his own work tools. The first thing he purchased was a Stanley screwdriver which he treasured and carried everywhere. His workmates, 43 years ago, quickly gave him the nickname 'Stan' which has stuck to this day.

During the war years he served with the REME and saw action in India, Burma, Malaya, Siam and Singapore.

On his return to Southport, he resumed his job in the Meter section until it closed down and he was transferred to Lister Drive. Then he worked as a salesman in the Whitechapel shop — until that closed down and he transferred to the new shop in St. Johns Precinct.



Stan Craven receives his parting gift from John Ebbs, right.

Meter Test section at Lister Drive where he stayed until his recent retirement.

Colleagues subscribed to Trust Guide". These gifts were ties with his wife Kathleen.

In 1973, he returned to the handed to him by John Ebbs (2nd engineer), who thanked him for his years of loyal, and varied, service.

In retirement, 'Stan' will present 'Stan' with an electronic devote his time to his hobbies flashgun. His book choice from of motoring, photography and the LJCC was "The National visiting National Trust proper-

#### Mrs. L. THOMAS

A three-months trip to Canada starting this month, to visit a daughter and family, is eagerly anticipated by Laura Thomas, who has just retired from Liverpool District's customer accounts section, and her husband.

Later Laura will be finding more time for her hobbies of dressmaking and crocheting together with lessons in oilpainting.

Head Office typing supervisor, Doris Holland, has retired. She was the subject of the MANWEB staff appeal for the Liverpool Kidney Unit, which provided her with a home dialysis machine. She is pictured below with husband Frank and daughters Pam and Sylvia at a retirement ceremony at Sealand Road.







#### CHESS AT CHESTER

At what they consider one of the best Chess venues in the country, 150 chess players competed in the Cheshire Open Congress, held at Head Office Sealand Road recently. The three day event was organised by Dave Cousins of Mid-Mersey, *pictured centre*, ably assisted by Marion Barlow and Mike Hughes to his right. Seated is MANWEB contestant Frank Reynolds and the Board Chief Accountant Geoffrey Barnes, who made the presentation. Inset, with their cups, are two more of the MANWEB players: Steve Holmes who also had a hand in the organisation, and John Gorman.

#### CONTACT

FOR SALE

CARS AND BIKES

COMMODORE VIC 20 games including Chopper, Vic Panic, Skramble. Steve O'Meara, St. Helens shop.

TELEPHOTO LENS - Soligor 400 mm pre-set, F 5.6, with case. £40 o.n.o. Tel: Buckley 546286.

GOLF CLUBS — junior, half-set 'Ben Sayer'. 1, 3 wood, 3, 5, 7, 9 and putter. Good condition. £40 o.n.o. Tel: HO Internal 2306. (S. Hilton).

ZENITH photo-sniper outfit. ES camera, standard 55 mm lens, rifle grip, filters, etc., complete in metal case. £75. Tel: 051-922

**CARS** 

ALFA ROMEO Sprint - 1.5, black, T-reg. Good condition. Taxed Aug. MOT Feb 85. £1,600. Tel: 051-264 8808.

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SUZUKI 50cc - W-reg, very low mileage. Helmet and extras. Immaculate. Hardly used. £220 o.n.o. Tel: N. Wirral Internal 207.

**TRAILER** —  $4 \, \text{ft} \times 3 \, \text{ft.}$  Drop-down tail. Lights. £100 o.n.o. Also **Baxi** Bermuda gas boiler, suitable for LP gas (convertible). £75 o.n.o. Tel: Clwyd Internal 636 or Dolwen 621. (E. J. Brierley).

#### **MISCELLANEOUS**

COMMODORE 64 owner would like to contact other CBM-64 users to exchange programs, etc., through the post. Tel: Chester 372788.

#### **PROPERTY**

PENMAENMAWR — large onebedroomed s.c. ground floor flat. Sea views. Close all amenities. Ample parking. £10,500 for quick sale. Tel: Deganwy 84607. (H. Owen).

JOHNSTOWN — 3-bed semi, mature gardens, garage space, electric c.h. Includes all carpets, £16,500. Tel: Rhos 840871 or Dee Valley Internal 362. (A. J. Jones).

PLEASE PRINT YOUR FREE AD. ON THIS COUPON OR ON PLAIN PAPER

(BLOCK CAPS PLEASE)

Send to: 'CONTACT' FREE ADS, MANWEB, SEALAND ROAD, CHESTER CH1 4LR.

Work place (or retired) .....

#### LUNCHTIME CONCERT

NEARLY a hundred Head Office music lovers were treated to another lunchtime concert of classical music arranged by the Sports and Social Club.

This time the instrument was the guitar and the nimble fingers were those of Simon Dinnegan, a student at Chethams School of Music, Manchester. Sixteen year old Simon, from Sheffield, entertained his MANWEB audience with pieces by Bach, Mexican composer Ponce and Oldham's own William Walton.

Followers of the BBC Television programme 'Young musician of the year' may recall seeing Simon competing a couple of weeks ago.

### Crossword Winners

THE ladies made a clean sweep of the prize-money in our March crossword competition. The three winners - first all-correct solutions out of the bag — were Vera Williams (wife of Tommy Williams, former clerical assistant in the Dee Valley District), Veronica Rooney of Head Office Revenue section and Marjorie Harris of Northwich

Their £5 cheques will reach them shortly.

Undeterred by the mix-up in our previous puzzle, our readerenthusiasts provided us with a good entry, and it seems that most people didn't find the puzzle too difficult.

Solution:

WANTED

FLASH GUN — Olympus T32

flash. Tel: HO Internal 2274. (Bill

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SIX-BERTH Caravans -- fully

equipped with mains electricity

and toilets. Close to beach and

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restaurant, sauna, children's

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week, plus 10% discount for ESI

staff and families. Tel: 0970 3596.

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OSWESTRY (near) - Country

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Carruthers, Bwlch, Trefonen,

NEAR PWLLHELI - lovely

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Peaceful, near sandy beaches.

Beautiful walks. Parking. Tel:

TALYSARN - Gwynedd. House,

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space. Ideal for Snowdonia and

TENERIFE - Playa de las

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WESTON-SUPER-MARE - Large

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room. Sleeps up to six people.

Tel: (0934) 412397 (Mr. T. L.

Pettitt).

076688-558. (Mrs. Roberts)

coast. Tel: 0286 880876.

(Tomos Davies).

Vaughan Jones).

(W. O. Moss).

Oswestry.

staff).

Swann).

Across - 1. Sergeant-Major; 9. Ploughman; 10. Repel; 11. Rabbi: 12. Suva; 13. Pass; 15. Cloches; 17. Realise; 18. Instant; 20. Allegro: 21. Tort; 22. Disc; 23. Chimp; 26. Ovine; 27. Supporter; 28. Grace-

Down -1. Superstition; 2. Rhomb; 3. Englishman; 4. Nemesis; 5. Minerver; 6. Jars; 7. Repeating; 8. Plaster of Paris; 14. Fallacious; 16. Observing; 19. Trieste; 20. Alcippe; 24. Istle; 25. Hera.

### Night out

NEARLY 90 Mid-Mersey pensioners and friends gathered at St. Helens recently for a theatre evening, enjoying a performance of "Goodbye Mrs. Puffin" at the St. Helens Theatre

Travelling in by coach from Warrington, Frodsham and Runcorn, visitors joined their St. Helens colleagues for tea followed by entertainment from the leading lady of the local Operatic Society, community singing and Bingo. At the end of this get-together they strolled over to the theatre for the show. which was followed by coaches home.

**Torquay Trip** 

The group made an early start to their 1984 season of trips with a five-day mini-holiday at Torquay - blessed with kind weather and an excellent hotel.

Included in the programme were a half-day at Dartmouth and also one at Plymouth, where they sailed out to visit HMS Hermes, of Falklands fame.



Guitarist Simon Dinnegan.



Left to right are George Barr, Eric McDonnell, Lesley McIntyre, David Owen and Malcolm Reed.

### A WELCOME TO THE CLUB

THE final session of the Liverpool and North Mersey Preretirement Course was held at Lister Drive, and the first speaker was the Chairman of the Retired Members Group of the Liverpool Electric Supply Sports and Welfare Club, Eric McDonnell. He advised the course to welcome the freedom retirement gave them.

and re-discover the city and surrounding area, and he listed gained great pleasure from visiting in his four years of retirement. Joining the Retired Members Group had helped him enjoy his new found leisure. The group had been formed in 1971 with just 80 members but now they had 240, most of whom were very active in the club.

Eric outlined the many activities and social events available to members which range from their local snooker league and visits to power stations, dances and mini-holidays. He paid tribute to his secretary, former CEGB man George Barr and his 16 member committee, whose keenness and efficiency amazed him and kept the group so lively and entertaining for members.

He hoped those present would join the group and he recalled one new member saying, "Do you know Eric, its like coming to Heaven, because you see faces of people you thought were long dead!"

David Owen and Lesley McIntyre from Autopass Travel of Merseyside, explained the special deals of cheap holidays available to pensioners. They dealt with enquiries about insurance, complaints and problems which might arise when travelling abroad. David explained that some of the offers were less than the normal flight fare and the companies offering the cheap long stay winter holidays were not intending it as a profit making exercise, but to try to keep the hotels and villas occupied all year round.

This was the final day of the

It was a chance to discover seven session course organised by Malcolm Reed of the North East Technical College. The many of the places he had sessions had dealt with a whole range of subjects likely to affect the students when they retired. Tax problems, investment and insurance were tackled, along with social security and welfare, diet and health in retirement, first aid and safety in the home.

### **SPONSORS** WANTED

WHEN Oswestry District general duties assistant Dave Furber strides out with thousands of others in the London Marathon on May 13th, every step he takes will help to raise money for the British Diabetic Association.

Dave, who is 36 and has worked for MANWEB for the past five years, has a very special reason for putting his best foot forward — his 12-years-old daughter Dawn is a diabetes sufferer, and his wife Susan is the treasurer of the recently formed Oswestry branch of the

Association. Several colleagues at Oswestry District are busy finding sponsors to speed Dave on his way, and they are appealing to staff throughout the Board to join in supporting the good cause. Roger Restieaux (internal phone Oswestry 315) will be delighted to hear from prspective supporters!

Dave and his son Paul, 14, are both members of the Oswestry Olympians athletic club, and Dave completed his first Marathon at Wolverhampton in March, with a time of 3 hours 50 minutes.

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